SOUNDTOUCH®
WIRELESS LINK

OWNER'S GUIDE • BRUGERVEJLEDNING
BEDIENUNGSANLEITUNG • GEBRUIKERSHANDLEIDING
GUÍA DEL USUARIO • KÄYTTÖOHJE • NOTICE D'UTILISATION
MANUALE DI ISTRUZIONI • KEZELÉSI ÚTMUTATÓ
BRUKERVEILEDNING • PODRĘCZNIK UŻYTKOWNIKA
MANUAL DO PROPRIETÁRIO • BRUKSANVISNING
คู่มือผู้ใช้ • 사용자 안내서 • 用户指南 • 使用者指南 • 取扱説明書
स्वामी की निर्देशिका • РУКОВОДСТВО ВЛАДЕЛЬЦА • دليل المالك

Please read and keep all safety, security, and use instructions.

CE Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

This symbol means there is uninsulated, dangerous voltage within the product enclosure that may constitute a risk of electrical shock.

This symbol means there are important operating and maintenance instructions in this guide.

WARNINGS/CAUTIONS

- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- Do NOT use in vehicles or boats.
- Use this product only with the power supply provided.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- The product label is located on the bottom of the product.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population.
This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device for operation in the 5150 – 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

W52/W53 Indoor Only

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	**Power Modes**	
	Standby	**Networked Standby**
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	**Wi-Fi**®: ≤ 2.0 W ***Bluetooth***®: ≤ 2.0 W
Time after which equipment is automatically switched into mode	≤ 2 hours	≤ 20 minutes
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	≤ 2.0 W
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	**Wi-Fi** and ***Bluetooth***: Deactivate by pressing and holding the Control button on the back of the unit until the Wi-Fi® and Bluetooth® indicators turn off. Activate by pressing the Control button.	

External Power Supply Technical Information

The external power supply provided with the product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norms(s) or documents(s): Commission Regulation (EU) 2019/1782.

Manufacturer	Bose Products B.V.
Commercial registration number	36037901
Address	Gorslaan 60 1441 RG Purmerend The Netherlands
Model identifier	AFD5V-1C-DC-WD
Input voltage	100V-240V
Input AC frequency	50Hz/60Hz
Output voltage	5V DC
Output current	1A
Output power	5W
Average active efficiency	74.8%
Efficiency at low load (10%)	68.4%
No-load power consumption	0.06W

For Europe:

Frequency bands of operation 2400 to 2483.5 MHz, 5150 to 5350 MHz, and 5470 to 5725 MHz.

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

This device is restricted to indoor use when operating in the 5150 to 5350 MHz frequency range in all EU Member States listed in the table.

BE	DK	IE	UK	FR	CY	SK	HU	AT	SE
BG	DE	PT	EL	HR	LV	LT	MT	PL	
CZ	EE	FI	ES	IT	RO	LU	NL	SI	

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (CR(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenylether (PBDE)**
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "0" is 2010 or 2020.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plant 9, No. 353 North Riying Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan
Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V. , Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

Security Information

This product is capable of receiving automatic security updates from Bose. To receive automatic security updates, you must complete the product setup process in the SoundTouch® App and connect the product to the Internet. **If you do not complete the setup process, you will be responsible for installing security updates that Bose makes available.**

License Disclosures

You can view the license disclosures that apply to the third-party software packages included with your adapter through the SoundTouch® app or by using your product's IP address.

SoundTouch® app

1. From within the app, select ☰ **> Settings > About > Legal**.
2. Select the applicable license type.

IP address

1. Obtain your product's IP address using one of the following methods:
   - **SoundTouch® app**: From within the app, select ☰ **> Settings > About**. Select your adapter to view the IP address.
   - **Wireless router**: Refer to your router owner's guide for more information.
2. On a device connected to your wireless network, open a browser window.
3. Go to **<IP address>/licenses.pdf** to view the applicable license disclosures and EULA.

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Google Play is a trademark of Google LLC.

This product contains the iHeartRadio service. iHeartRadio is a registered trademark of iHeartMedia, Inc.

This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

This product incorporates Spotify software which is subject to third-party licenses found here: www.spotify.com/connect/third-party-licenses

Spotify is a registered trademark of Spotify AB.

SoundTouch and the wireless note design are trademarks of Bose Corporation in the U.S. and other countries.

Wi-Fi is a registered trademark of Wi-Fi Alliance®.

Bose Corporation Headquarters: 1-877-230-5639

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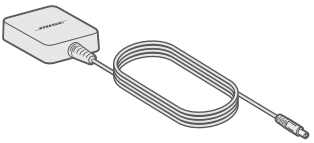
Contents

Confirm that the following parts are included:

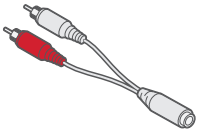
Bose® SoundTouch® Wireless Link adapter



Power supply

Optical to mini-optical cable

3.5 mm stereo cable



3.5 mm female to RCA cable

AC power adapters (provided only in certain regions)

Note: If any part of the product is damaged, do not use it. Contact your authorized Bose dealer or Bose customer service.
Visit: global.Bose.com/Support/STWL

Placement guidelines

To avoid interference, keep other wireless equipment 1 – 3 ft. (0.3 – 0.9 m) away from your SoundTouch® Wireless Link. Place your SoundTouch® Wireless Link outside and away from metal cabinets, and direct heat sources.

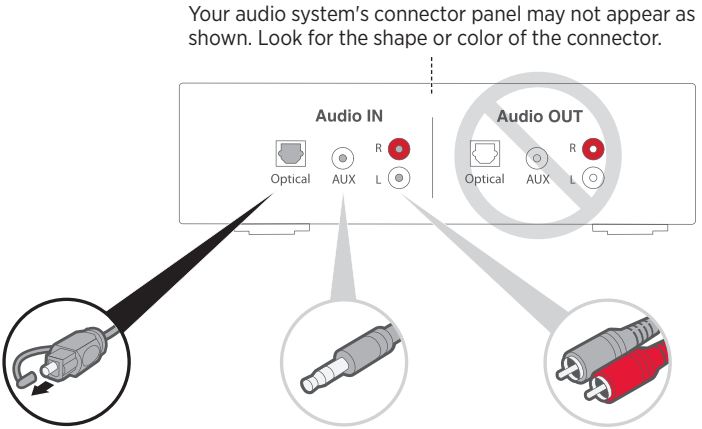
- Place your SoundTouch® Wireless Link on its rubber base on a stable and level surface.
- Do NOT place your SoundTouch® Wireless Link on top of audio/video equipment (receivers, TVs, etc.), or any other object that may generate heat. Heat generated by these items may result in poor system performance.
- Do NOT place any objects on top of your SoundTouch® Wireless Link.
- Make sure there is an AC (mains) outlet nearby.

Cable options

Connect your SoundTouch® Wireless Link to your audio system using one of three cable options.

The optical to mini-optical cable is the preferred method for connection.

Note: Your product ships with three cables. Use only one connection option.



Option 1:
Optical (preferred)
For optical audio, use the optical to mini-optical cable.

Option 2:
AUX
If no optical connector is available, use the 3.5 mm stereo cable.

Option 3:
Analog
If no optical or AUX connector is available, use the 3.5 mm female to RCA cable and 3.5 mm stereo cable.

Connect the SoundTouch® Wireless Link to your audio system

After connecting your audio system, connect the other end of the audio cable to your SoundTouch® Wireless Link.

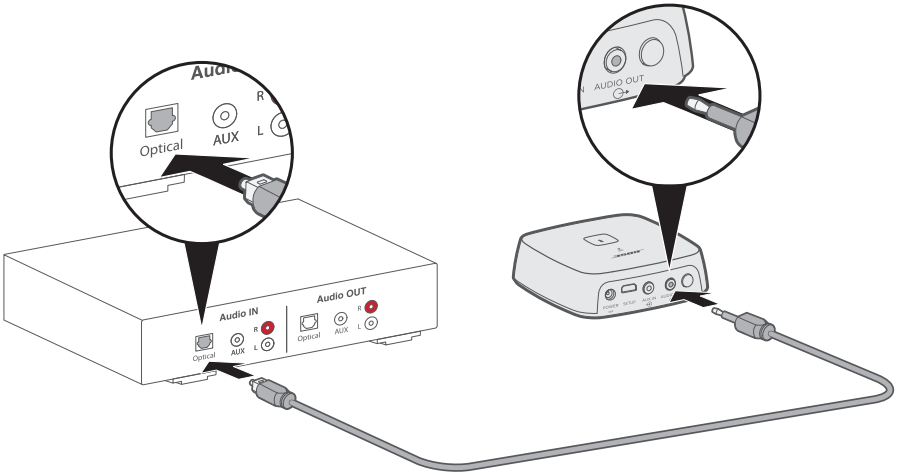
Note: Use only one connection option.

Option 1: Optical

The optical to mini-optical cable is the preferred connection to your system.

Note: Make sure you have removed the protective cap from both ends of the optical cable. Inserting the plug in the wrong orientation can damage the plug and/or the connector.

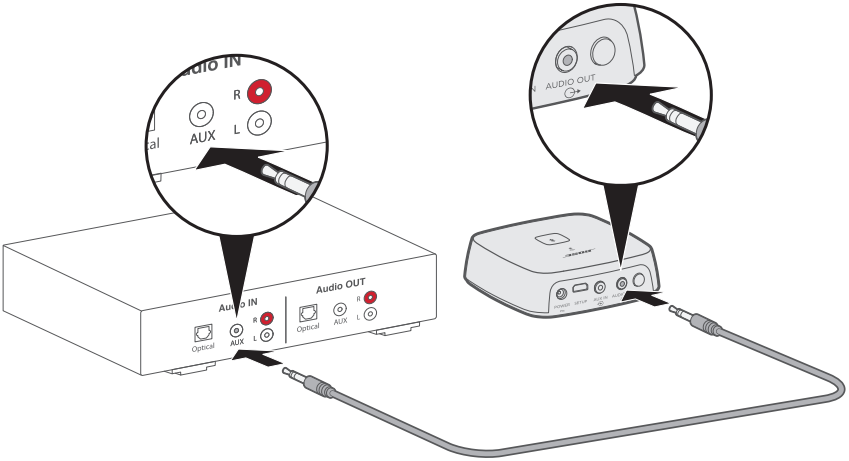
1. Insert the optical end of the cable into the optical IN connector on your audio system.
2. Insert the other end into the AUDIO OUT connector on your SoundTouch® Wireless Link.



Option 2: AUX

To make an AUX connection, use the 3.5 mm stereo cable.

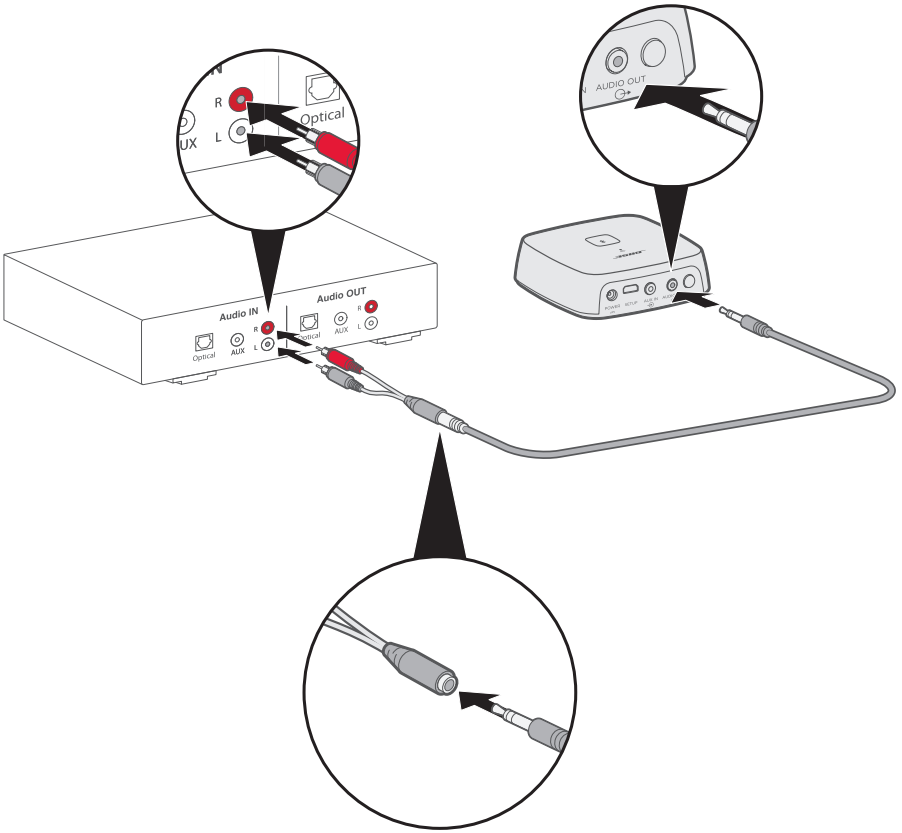
1. Insert one end of the cable into the 3.5 mm AUX IN connector on your audio system.
2. Insert the other end into the AUDIO OUT connector on your SoundTouch® Wireless Link.



Option 3: Analog

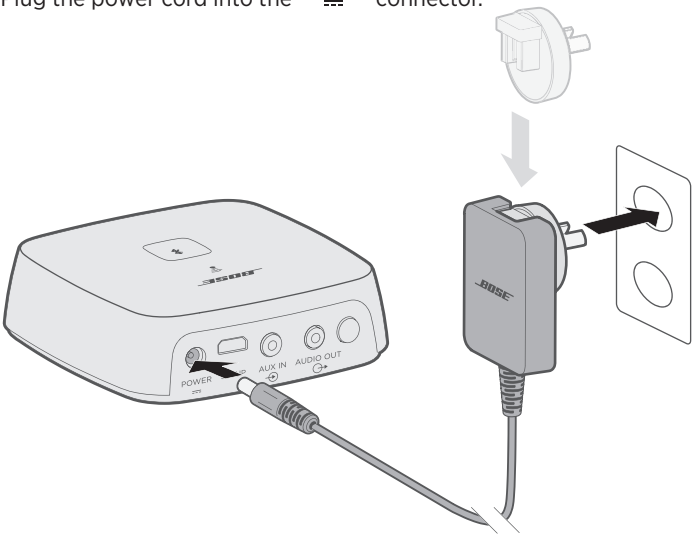
To make an analog connection, connect the 3.5 mm female to RCA cable to the 3.5 mm stereo cable.

1. Insert the analog ends of the cable into the RCA (red and white) connectors on your audio system.
2. Insert the other end into the AUDIO OUT connector on your SoundTouch® Wireless Link.



Connect to AC power

1. Plug the power cord into the POWER ⎓ connector.



2. Plug the other end into a live AC power (mains) outlet.

   Note: If necessary, attach the AC power adapter for your region.

The SoundTouch® app lets you set up and control SoundTouch® from your smartphone, tablet or computer. Using the app, your smart device acts as a remote for your SoundTouch® Wireless Link.

From the app, you can manage your SoundTouch® settings, add music services, explore local and global Internet radio stations, set and change presets, and stream music. New features are added periodically.

Note: If you have already set up SoundTouch® for another speaker, see "Existing SoundTouch® Users" on page 17.

Download and install the SoundTouch® app

On your smartphone or tablet, download the Bose® SoundTouch® app.

SoundTouch® app

- **Apple users:** download from the App Store
- **Android™ users**: download on the Google Play™ store
- **Amazon Kindle Fire users**: download from the Amazon Appstore for Android

Follow the instructions in the app to complete setup, including adding the speaker to your Wi-Fi network, creating a SoundTouch® account, adding a music library and using music services.

Once you set up the speaker on your home Wi-Fi network, you can control it from any smartphone or tablet on the same network.

Note: For instructions on using a computer for setup, see page 30.

Tip: Once you set up the speaker on your home Wi-Fi network, you can control it from any smartphone or tablet on the same network. Download the SoundTouch® app on the smart device. You must use the same SoundTouch account for all devices connected to your speaker.

SoundTouch® Owner's Center

global.Bose.com/Support/STWL

This website provides access to the owner support center, which includes: owner's manuals, articles, tips, tutorials, a video library, and the owner community where you can post questions and answers.

Add the speaker to an existing account

If you have already set up SoundTouch® on another speaker, you do not need to download the SoundTouch® app again.

From within the app, select ☰ **> Settings > Add or Reconnect Speaker**.

The app guides you through setup.

Connect the speaker to a new network

If your network information changes, add your speaker to your new network. You can do this by putting your speaker into setup mode.

1. From within the app, select ☰ **> Settings > Speaker Settings** and select your speaker.
2. Select **CONNECT SPEAKER**.

   The app guides you through setup.

You can personalize six presets to your favorite streaming music services, stations, playlists, artists, albums or songs from your music library. You can access your music, at any time, with a simple touch of a button using the SoundTouch® app.

Before using presets, note the following:

- You can set presets from the app and the remote control.
- If the preset source is your music library, make sure the computer storing your music library is on and connected to the same network as the SoundTouch® speaker.
- You cannot set presets in *Bluetooth* mode or AUX mode.

Set a preset

1. Stream music using the app.
2. While the music is playing, press and hold a preset in the app.

   Note: For information on using the SoundTouch® app to play your presets, visit: global.Bose.com/Support/STWL

Play a preset

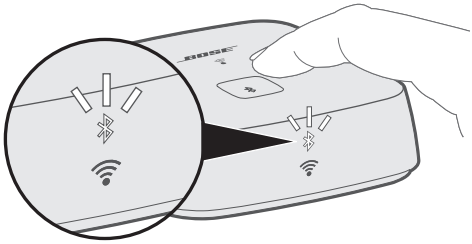
Once you personalize your presets, press a preset in the app to play it.

Bluetooth wireless technology lets you stream music from *Bluetooth* smartphones, tablets, computers or other devices to your SoundTouch® Wireless Link. Before you can stream music from a mobile device, you must connect the mobile device with your SoundTouch® Wireless Link.

Note: You can also pair a mobile device using the SoundTouch® app. Visit: global.Bose.com/Support/STWL

Connect your mobile device

1. Press and hold the *Bluetooth* button ✱ until the *Bluetooth* indicator slow blinks white.

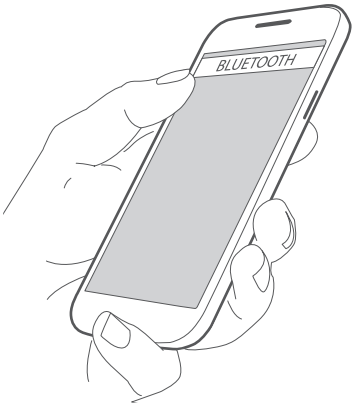


   Make sure the *Bluetooth* indicator is slowly blinking white before you pair your mobile device.

2. On your mobile device, turn on the *Bluetooth* feature.

   Tip: The *Bluetooth* menu is usually found in the Settings menu.

3. Select your SoundTouch® Wireless Link from the mobile device list.



   Once connected, the *Bluetooth* indicator glows solid white.

Disconnect a mobile device

Turn off the *Bluetooth* feature on your mobile device.

Reconnect a mobile device

Press the *Bluetooth* button ✱. The *Bluetooth* indicator blinks white.

Your SoundTouch® Wireless Link tries to reconnect with the most recently connected mobile device.

Note: The mobile device must be within range and powered on.

Connect using the *Bluetooth* feature on your mobile device

1. On your mobile device, turn on the *Bluetooth* feature.

   Tip: The *Bluetooth* menu is usually found in the Settings menu.

2. Select your SoundTouch® Wireless Link from the mobile device list.

Clear the SoundTouch® Wireless Link pairing list

You can store up to eight paired mobile devices in your SoundTouch® Wireless Link's pairing list.

1. Press and hold ✱ for 10 seconds, until the *Bluetooth* indicator double-blinks white.
2. Delete your SoundTouch® Wireless Link from the *Bluetooth* list on your mobile device.

Use the SoundTouch® app

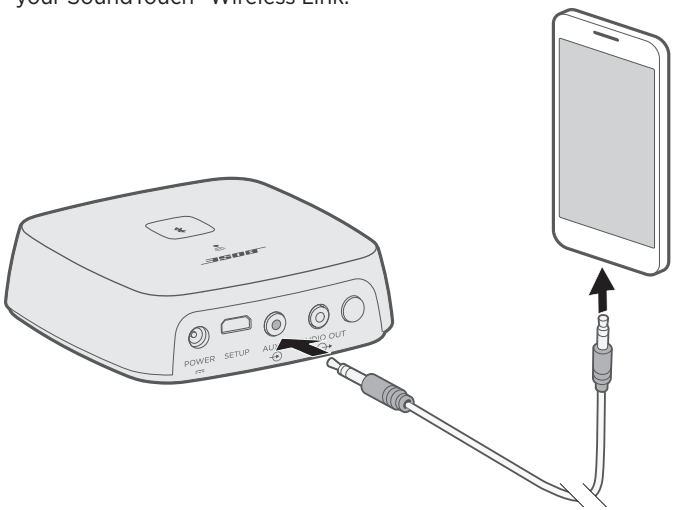
You can also clear the pairing list using the app.

1. From within the app, select ☰ **> Settings > Speaker Settings** and select your SoundTouch® Wireless Link.
2. Open the *Bluetooth* menu item and clear the pairing list.

Connect to the AUX connector

You can connect the audio output of a smartphone, tablet, computer or other type of audio device to your speaker's AUX connector. The AUX connector accepts a 3.5 mm stereo cable plug (second cable not provided).

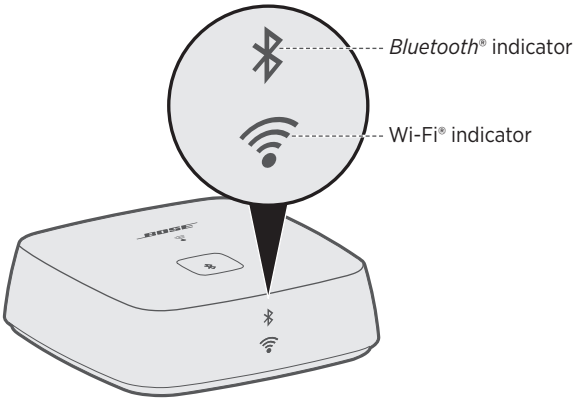
1. Using a 3.5 mm stereo cable, insert one end of the cable to the AUX IN connector on your SoundTouch® Wireless Link.



2. Insert the other end of the cable into the 3.5 mm connector on your mobile device.
3. From within the app, select the speaker tray at the bottom of the screen.
   The speaker tray appears.
4. From the speaker tray, select **AUX**.
   The SoundTouch® Wireless Link is now in AUX mode.

STATUS INDICATORS

The front of your SoundTouch® Wireless Link has a series of indicators that show system status. Lights under the indicators glow according to system state (see page 23).



Bluetooth indicator

Indicator activity	System state
Slow blinking white	Ready to connect
Blinking white	Connecting
Solid white	Connected

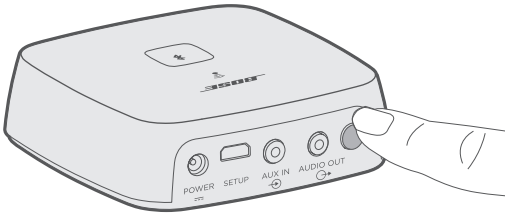
Wi-Fi® indicator

Indicator activity	System state
Blinking white	Searching for Wi-Fi® network
Solid white (dim)	Power-saving mode and connected to Wi-Fi network
Solid white (bright)	System is on and connected to Wi-Fi network
Solid amber	System is in setup mode
Blinking fast amber	Firmware error - Contact Bose customer service
Off	Networking disabled

Disable Wi-Fi® capability

Disabling Wi-Fi® also disables the *Bluetooth* feature.

1. Press and hold the **Control** button (8 – 10 seconds).



2. When the Wi-Fi indicator turns off, release the **Control** button.

Re-enable Wi-Fi® capability

Re-enabling Wi-Fi® also re-enables the *Bluetooth* feature.

Press the **Control** button until the Wi-Fi indicator turns on (two seconds).

Clean the SoundTouch® Wireless Link

- Clean the surface of your SoundTouch® Wireless Link with a soft, dry cloth.
- Do not use any sprays near your SoundTouch® Wireless Link. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

Replacement parts and accessories

Replacement parts and accessories can be ordered through Bose customer service. Visit: global.Bose.com/Support/STWL

Limited warranty information

Your product is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights.

Technical Information

Power supply rating

Input: 100-240V, 50/60Hz, 0.3 A (region specific AC input connector only allows some connections)

Try these solutions first

If you experience problems with your SoundTouch® Wireless Link:

- Connect your SoundTouch® Wireless Link to AC (mains) power.
- Secure all cables.
- Verify the state of the system status indicators (see page 22).
- Move your SoundTouch® Wireless Link and any paired systems away from possible interference (wireless routers, cordless phones, televisions, microwaves, etc.).
- Move your SoundTouch® Wireless Link within the recommended range of your wireless router or mobile device for proper operation.

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose® customer service.

Other solutions

The following table lists symptoms and possible solutions to common problems.

Symptom	Solution
Cannot complete network setup	• Select correct network name and enter password. • Connect the device and SoundTouch® Wireless Link to the same Wi-Fi® network. • Place your SoundTouch® Wireless Link within range of the router. • Enable Wi-Fi on the device (mobile or computer) you are using for setup. • Close other open applications. • If using a computer for setup, check firewall settings to ensure that the SoundTouch® app and SoundTouch® Music Server are allowed programs. • Restart your mobile device or computer and your router. • Reset your SoundTouch® Wireless Link (see page 28). • If your router supports both 2.4GHz and 5GHz bands, make sure both the device (mobile or computer) and SoundTouch® Wireless Link are connecting to the same band. • Uninstall the app, reset your SoundTouch® Wireless Link (see page 28), and restart setup.
Cannot connect to network	If your network information has changed or to connect your SoundTouch® Wireless Link to another network, see page 17.

Symptom	Solution
Intermittent or no audio	• Plug the audio cable into the AUDIO OUT connector on the SoundTouch® Wireless Link, not AUX IN (not applicable for cabled devices). • Plug the audio cable into a connector on your audio system labeled Audio Input or Audio IN, not Audio Output or Audio OUT. • Stop other audio or video streaming applications. • Unmute or increase volume on your mobile device. • Unplug the power cord; reconnect after one minute. • If your SoundTouch® Wireless Link is on top of audio/video equipment (receivers, TVs, etc.), or any other object that may generate heat, move your SoundTouch Wireless Link to another location. • Restart your mobile device or computer and your router.
Cannot play *Bluetooth* Audio	• Set up the SoundTouch® app first and perform all system updates. • Connect a mobile device (see page 19). • Clear your SoundTouch® Wireless Link pairing list (see page 20). • Try connecting a different mobile device. On your mobile device: • Disable and re-enable the *Bluetooth* feature. • Remove your SoundTouch® Wireless Link from the *Bluetooth* menu. Pair again. • Refer to your mobile device's documentation. • See "Intermittent or no audio."
SoundTouch® Wireless Link audio is out of sync with other SoundTouch® systems	You may need to adjust the audio settings to synchronize your systems: 1. In the SoundTouch® app, select ☰ **> Settings > Speaker Settings** and select your SoundTouch® Wireless Link. 2. Select **Advanced Setup**. 3. Adjust the audio of your SoundTouch® Wireless Link so it plays in sync with other systems in the same group.

Reset your SoundTouch® Wireless Link

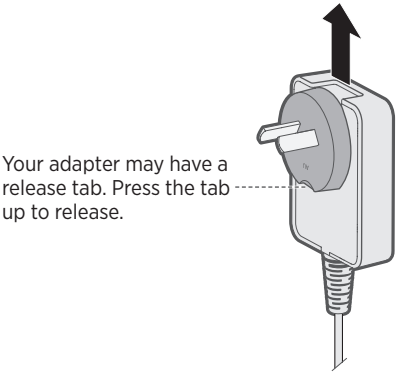
Factory reset clears all source and network settings from your SoundTouch® Wireless Link and returns it to original factory settings.

Your SoundTouch® account and presets still exist but are not associated with your SoundTouch® Wireless Link unless you use the same account to set it up again.

1. Unplug the power cable.
2. Press and hold the **Control** button while reconnecting the power cable.
3. Release the **Control** button when the Wi-Fi® indicator is solid amber.

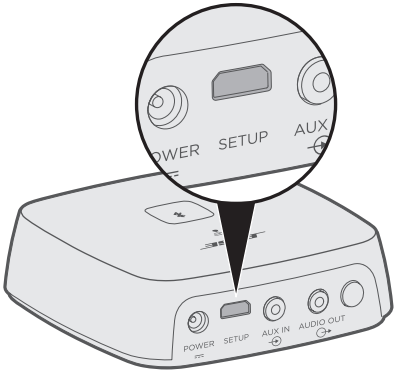
Remove an AC power adapter

Lift the adapter up and off.



SETUP connector

The SETUP connector is for service use and computer setup only (see page 30). Unless instructed, do not insert any cables into this connector.



Set up your SoundTouch® Wireless Link using a computer

You can set up your SoundTouch® Wireless Link using a computer rather than a smartphone or tablet.

Before you begin

- Position your SoundTouch® Wireless Link next to your computer.
- Make sure your computer is on your Wi-Fi® network.
- Obtain a USB A to USB Micro B cable (not provided).

Notes:

- A USB A to USB Micro B cable is commonly used for charging mobile devices. You can also purchase this part at your local electronics store. If you don't have this cable, contact Bose® customer service to receive this part. Refer to the contact sheet in the carton
- The USB connector on the back of your SoundTouch® Wireless Link is for computer setup only. The USB connector is not designed to charge smartphones, tablets, similar devices, or the SoundTouch® Wireless Link itself.

Computer Setup

During setup, the app prompts you to temporarily connect the USB cable from the computer to your SoundTouch® Wireless Link. Do not connect the USB cable until the app instructs you to do so.

1. Plug the power cord into an AC (mains) power outlet.
2. On your computer, open a browser and go to:

   global.Bose.com/Support/STWL

   Tip: Use the computer where your music library is stored.
3. Download and run the SoundTouch® app.

   The app guides you through setup.
4. After setup is complete, disconnect the USB cable from your computer and from your SoundTouch® Wireless Link. Move your SoundTouch® Wireless Link to its permanent location.

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